

# PREPARE FOR YOUR TELEVISIT

- How will you be connecting to the Televisit? You have two options.
  - Using your desktop computer: Connect through our portal link on our website
  - Using your phone: Connect through the Healow app
- When it is time to connect, log-in to your portal and click on the appointment. It will allow you to check-in. Follow the prompts to the end and click "Start Televisit".
- The next screen will show that you are connecting with your provider. Stay on that screen until you are connected.

Please call our office at 208-342-7400 if you have any questions or trouble logging on.

## Are you connected to your portal?

Call our office if you need to reset your username and password.

## Connecting to Healow:

- Download the app
- Enter office code: **DJFAAA**
- Enter credentials
- Set-up a personal pin for easy log-in

**Tip:** Having headphones and a microphone helps tremendously with the sound quality.